

# Utility Applications



## Town of Lake Hamilton CUSTOMER PORTAL

The Customer Portal provides you with the opportunity to access your account information and activity. In addition, you will be able to pay your bills using the portal.

- Create your own portal account through self-registration
- Sign up for eBills
- View or print your bills
- View your billing, payment, and adjustment history
- View your usage history
- Pay your bills via Electronic payment

### the many benefits of eBilling

### Go Green, Save a Tree

If every American household used eBills and online bill pay, it could reduce solid waste in U.S. landfills by more than 800,000 tons a year and help curb the release of greenhouse gases by 2.1 million tons, according to Javelin Strategy and Research. This could also save an estimated 18.5 million trees a year!



powered by 

the CONVENIENCE of  
RECEIVING  
VIEWING  
PAYING YOUR BILL  
**ONLINE**

No more waiting for the mail. Make your life easy by receiving your bill online. Our e-Bill is a secure way to receive and view your bill online. By enrolling in e-Billing, you'll conveniently receive an e-mail when your bill is ready for viewing online.

## sign up today

go to <https://lakehamilton.authoritypay.com/>  
and click on **Set Up Online Access**

**Contact Town Hall at 863-439-1910 for the appropriate application form.**

We have separate applications for residential connections and commercial connections. A deposit of \$200 and a \$30 administrative fee is required to open a utility account. If you are constructing a new structure, you will want to submit the application at least two weeks prior to the time you need service-connected. For all other accounts, barring unforeseen circumstances, water service will be connected by the next business day after an application has been submitted, paid for and accepted.

If you are applying for residential services within the town of Lake Hamilton, other monthly charges on your account include garbage and recycling; yard debris pick up; stormwater management fee. Commercial accounts will have a stormwater fee in addition to water service. Connections not inside the town limits will be billed only for water usage at the outside town limits water rate (currently 25% more than inside rates).

If you have questions about opening an account or need information on your utility account, email [jennifer \[at\] townoflakehamilton.com](mailto:jennifer@townoflakehamilton.com)

**NEW - Online Customer Portal & eBilling**

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**Supporting Documents**

Lake Hamilton E-Billing 858.27 KB